

Accessibility of outreach counselling and support and housing counselling

Northern district (Lünen, Selm and Werne)

Werne Family Education Centre
Konrad-Adenauer-Straße 8
59368 Werne



Outreach counselling and support

Bettina De Sacco · Mobile: 01 60 93 39 25 42
Lisa-Marie Kaczmarek · Mobile: 01 51 14 00 40 91

Housing counselling

Rüdiger Willms · Mobile: 0171 2 05 23 71
Lisa-Marie Kaczmarek · Mobile: 01 51 14 00 40 91

Central district (Bergkamen, Bönen, Fröndenberg and Kamen)

Severinshaus
Nordenmauer 18
59174 Kamen



Unterbezirk
Ruhr-Lippe-Ems

Outreach counselling and support

Dolores Dieckmann · Phone: 02 3 07 28 99 06 40

Housing counselling

Brigitte Sawall · Phone: 0 23 07 28 99 06 30

Southern district (Holzwickede, Schwerte and Unna)

Ecumenical Centre
Schützenstr. 10
58239 Schwerte



Outreach counselling and support

Maria Donat · Phone: 0 23 04 93 93 92
Carolin Temme · Phone: 0 23 04 93 93 93

Housing counselling

Iris Lehmann · Phone: 0 23 04 93 93 91
Carolin Temme · Phone: 0 23 04 93 93 93

Accessibility Care counselling

Severin's House

Nordenmauer 18
59174 Kamen



Care counselling office hours

Monday to Friday 09.00a.m. – 12.30p.m.
Thursday 2.00 – 5.00 p.m.

Phone 0 23 07 28 99 06-0
Fax 0 23 07 28 99 06-6
e-mail pwb@kreis-unna.de

Contact persons for the entire district:

Elke Möller, Stephanie Neumann, Andrea Schulte,
Kerstin Schymiczek

Care and housing counselling in the district of Unna

- Telephone and personal counselling
- Consultation hours on site
- Home visits by appointment
- provider-neutral and free of charge
- Information material to take away

In the sponsoring organisation of:



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Care and housing counselling in the district of Unna



0800 27 200 200

Competent · Free of charge · Neutral

Care counselling

People seeking advice and their relatives can turn to the care counselling service with any questions about care – regardless of which health insurance company they are insured with.

The care counselling ...

- **provides assistance** with the application process and the assessment procedure by the Medical Service of the health insurance funds
- **informs** about the organisation and Financing care
- **provides guidance** on the various support options for people in need of care and their relatives
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- **informs** carers about relief options
- **advises** people on the clinical picture of dementia, contact points for diagnosis and treatment, care services and care insurance benefits.

Dementia information hotline:

02307 28 99 06-2

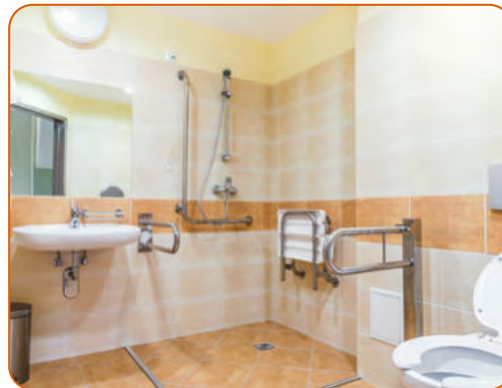


The care advice centre is a recognised care support point of the state of NRW

Living counselling

These are often only minor housing defects, that severely impair the daily routine of elderly people, people in need of care or people with a disability. They can often be eliminated with simple solutions.

During a home visit, the housing counselling staff work with those affected to develop suggestions for a barrier-free redesign of the home. This supports independent living in familiar surroundings for as long as possible.



The house counselling ...

- **advises on** the selection of everyday aids and technical aids
- **helps** with changes to the furnishings in the home (e.g. orientation aids, furniture increases)
- **offers** support for new builds and conversions
- **and provides information** on financing and application.

Outreach counselling and support

The outreach counselling and support staff act as help managers for people who are in need of help or care. In particular, people who live alone, without relatives, neighbours or friends receive support.

Outreach counselling and support ...

- **assists** with applications for social benefits
- **organises, for** example, a care service, home emergency call, meal service, home help

Support is usually provided in the form of home visits and ends when care at home is assured.

This practical support enables many people to continue living independently in their familiar home environment. Moving into a care home can be postponed or even avoided.

